

Privacy Policy

Version History

v2.5 (revision 5) — released 2026-07-06

Overall review and update, changes related to update of my.dartsee.com

v 2.4 (revision 4) — released 2025-03-31

Small changes to detail the data handling of facebook users

v 2.3 (revision 3) — released 2023-01-12

changes to cover Private and Office users, and new features, restructuring data processing activities, new description of Data Subject rights

V2 (revision 2) — released 2020-03-24

minor changes

Original (revision 1) — released 2019-10-29

First published version

This document extends Dartsee's General Terms and Conditions of Use ("GTCU") <https://www.dartsee.com/gtcu> and uses the same definitions introduced there concerning Dartsee's services. Unless otherwise defined, the terms used in this Privacy Policy pertaining to data processing are the same as those set out in the GDPR.

The Privacy Policy is applicable to the data processing activities of Dartsee - as sole data controller - when providing Dartsee "System" (as defined in the GTCU - hereinafter referred to as **Service** or **Dartsee System**), and the dartsee.com domain (and its subdomains such as *.[dartsee.com](https://www.dartsee.com)) and any interactive functions available at these domains..

I. Principles of Data Processing

1. Dartsee Ltd. (hereinafter referred as **Data Controller**, or **Service provider**, or **Dartsee**) processes personal data in accordance with the applicable data protection regulations - in particular with Regulation (EU)No 679/2016 known as the General Data Protection Regulation (GDPR), with EU legal acts and other applicable legislation, and with this Privacy Policy.

Dartsee Ltd. is committed to protecting the personal data of the Data Subjects and therefore adjusts its data processing practices to the applicable laws in force while protecting and respecting the privacy of the Data Subjects.

2. Dartsee Ltd. only manages the specific personal data of the Data Subject, for the duration and for the purpose specified in this Policy.

3. Dartsee Ltd. ensures the security of the data. To this end, Dartsee Ltd. has taken the technical and organizational measures and developed the procedural rules that are necessary to enforce the applicable privacy laws and data protection rules. Dartsee Ltd. protects the data with appropriate measures against unauthorized access, alteration, transmission, disclosure, deletion or destruction, as well as accidental destruction and damage, and against inaccessibility resulting from changes in the technology used. Dartsee Ltd. ensures the enforcement of the data security rules by means of internal regulations, instructions and procedures that are separate in content and form from this Policy. When defining and applying the measures providing for the security of the data, Dartsee Ltd. takes into account the current state of technology and chooses the one from several possible data processing solutions that

ensures a higher level of protection of personal data, unless this would represent a disproportionate difficulty.

4. The terms used in this Policy should be interpreted according to the terms defined in the GDPR. The term „Data Subject” covers

(i) both the representatives and service contact people of Dartsee’s Clients (including Hospitality, Office and Private Clients)

(ii) , the Users (Users, Registered users) who use the Dartsee System based on the authorization by the Clients, and

(iii) all the people (administrators) involved in the distribution of the service of Dartsee (representatives and contact people of Distributors).

5. Dartsee Ltd. stores the imprint of passwords that are only suitable for password verification, but from which the password itself can not be restored.

II. Data controlling

1. Details of the data controller

Name: Dartsee Ltd.

Seat: 1061 Budapest, Andrássy út 36. 2. em. 5. ajtó

Registration number: 26784744-2-42

Mail address: 1061 Budapest, Andrássy út 36. 2. em. 5. ajtó, Hungary

E-mail: László Vass - data@dartsee.com

2. Data processors

Data Controller uses the services of the following data processors:

Name and data	Task provided	Privacy Information
Amazon Web Services EMEA SARL 38 Avenue John F. Kennedy, L-1855 Luxembourg, Luxembourg Email: aws-EU-privacy@amazon.com	Cloud hosting & storage of personal data: • S3 object storage (images / videos) - Frankfurt, Germany (eu-central-1) • RDS database (names / account data) - London, UK (eu-west-2) • Cognito authentication - Frankfurt (eu-central-1)	https://aws.amazon.com/privacy/
Google Inc. (1600 Amphitheatre Parkway, Mountain View, CA 94043, USA	Google Suite - Collaboration tool	https://policies.google.com/privacy

Google Inc. (1600 Amphitheatre Parkway, Mountain View, CA 94043, USA	Google Analytics 4 - web analytics	https://www.google.com/analytics/terms/us.html
	Google Ads / DoubleClick - online advertising & conversion tracking	https://policies.google.com/privacy https://business.safety.google/adscookies/
HubSpot, Inc. 2 Canal Park, Cambridge, MA 02141, United States Email: privacy@hubspot.com Phone: +1 888 482 7768	CRM & marketing analytics	https://legal.hubspot.com/privacy-policy
Linkedin	Online advertising / analytics (dartsee.com)	https://www.linkedin.com/legal/l/cookie-table https://www.linkedin.com/legal/privacy-policy
Facebook/Google	User authentication (Facebook & Google federated login) on my.dartsee.com and stagemy.dartsee.com — brokered by AWS Cognito	https://www.facebook.com/privacy/policy/ https://policies.google.com/privacy?hl=hu https://support.google.com/accounts/answer/12921417?sjid=1919169284593837430-NC
Facebook	Online marketing	https://www.facebook.com/privacy/policy/
WIX	Website builder	https://www.wix.com/about/privacy
szamlazz.hu KBOSS.hu Kft. 1031 Budapest, Záhony utca 7. dpo@kboss.hu	Invoicing	https://www.szamlazz.hu/adatvedelem/

Wise.com Wise Assets Europe AS Kopli tn 68a, Põhja-Tallinna linnaosa, Tallinn, Estonia privacy@wise.co m	Bank and payment services	https://wise.com/us/legal/privacy-policy
Odoo S.A. Chaussée de Namur 40, 1367 Grand-Rosière (Ramillies), Belgium Email: privacy@odoo.co m Phone: +32 81 81 37 00	Finance	https://www.odoo.com/privacy
Aurum Informatic Technology Kft. Seat: 2162 Őrbottyán, Rákóczi Ferenc utca 272. Company ID: 13-09-185393 TAX ID: 25036282-2-13	Dartsee's Bookkeeping company	https://www.aurumgroup.hu/adatkezelesi-tajekoztato/

3. Purpose of the data processing, legal basis and duration

Data processing activity, Types of data processed, Source of data	The purpose of data processing	The legal basis for data processing	Retention Period
Negotiating and concluding and performing contracts with Clients: Types of data: name, position/business title, business	Identification of Client, keeping contact with Client during contract term, performance of the contract (including the sending of information and system messages	In case of legal person Clients: the legitimate interest of the Data Controller. A legitimate interest is to identify the Client and to keep in touch with the Client, to ensure the availability	During the term of the contractual relationship and after the end of contract until 5 years (lapse of the general limitation period).

email address, telephone number, IP address, content of communication and contract Source of data: Data subject	about the Service and its development)	of the Service during the contract and to ensure rights and obligations under the contract. In case of a natural person Client: data processing is necessary for the performance of the contract with the Client.	
Support services for Clients: (all information collected when a Client requests support of the Dartsee customer service Types of data: support tickets, emails and messages, contact information Source of data: Data subject	Providing support service, fulfillment of Clients' requests, performance of contract	In case of legal person Clients: the legitimate interest of the Data Controller. A legitimate interest is to identify the Client and to ensure the availability of the Service during the contract. In case of a natural person Client: data processing is necessary for the performance of the contract with the Client.	12 months following the completion of the specified task.
Logging (logs): Types of data: date of visit, IP address, data of the operating system version, browser type and version number, the address of the content received and the previously visited content Source of data: Data Subject and Data Controller's system	For statistical and debugging purposes and to prevent abuses, ensure contractual performance, and the checking of the Service.	Legitimate interest of the Data Controller. Legitimate interest is the technical operation of the Service, debugging, detection of unauthorized access, statistics training.	6 months

Database backups - saving of the entire database Types of data: all the data contained therein Source of data: Data Controller's system	For statistical and debugging purposes and to prevent abuses, ensure contractual performance, and the checking of the Service.	Legitimate interest of the Data Controller. Legitimate interest is the technical operation of the Service, debugging, detection of unauthorized access, statistics training.	6 months
Handling user activity metrics. Pseudonymised user identifier, technical and usage data (games played, features used, session frequency). Metrics are not analysed under the user's name or email address. Source of data: user registration, users playing in the system	Measuring and analysing usage of the Dartsee System for statistical purposes and to improve, develop and secure the System.	Legitimate interest of Dartsee (Art. 6(1)(f) GDPR) in improving and securing its services. Users may object to this processing at any time.	Usage data is deleted or irreversibly anonymized 12 months after the user's last activity.
Play sessions: Processing of Users data Types of data: Nickname/actual real name (depending on which is used by the User when logged into a play session - in case of Registered Users: account data) game stats, video snippets, Source of data: Data Subject	Providing the use of the Dartsee System for dart play sessions (performance of contract), distinguish Users, ensure Dartsee game experience	Consent of Data Subject which is given by acceptance of Dartsee's GTCU and Privacy Policy when initiating a play session	12 months after the last activity.

Memories page Types of data: video snippets from the play sessions, game stats, e-mail address of at least one user from the given play session Source of data: Data Subject	A memory page is generated for the players about their play session (performance of contract).	Consent of Data Subject which is given by acceptance of Dartsee's GTCU and Privacy Policy when initiating a play session. The access to the memories page is only shared if at least one user scans its QR code on the system or registers with an email address to which the system sends the page's url after the session.	12 months after the last activity.
Registered Users: Registration on my.dartsee.com - creating User account Types of data: login data (Facebook/Google authentication data (name, profile picture, e-mail address) if registering with such accounts, e-mail address and password if registering with e-mail address; game stats, player name (can be nickname or real name), country of origin, language, private/public Source of data: Data Subject	Special feature: Users can create their own User accounts where Users can see statistics of their games, and their active sessions, and can also share User data with predetermined recipients or even publicly display User's data to be viewed by any third party. We store the email address, and if the user later authenticates through another service with the same email, we merge the logins, to ensure swift login and single account.	Consent of Data Subject: which is given by registering and creating an account on my.dartsee.com	Until withdrawal of consent. Game history data is deleted after 60 days, unless User elects in the relevant menu to keep the data.
Sales contact form on dartsee.com (Request a call):	Visitors of dartsee.com can fill out a form to request a call for more	Consent of Data Subject: which is given by checking the consent checkbox at	12 months after the last contact.

Types of data: name, email address, telephone number Source of data: Data Subject	information about the Dartsee System.	the end of the electronic form.	
Billing information for home users Types of data: name, address, description and price of service - all data required to be indicated on an invoice Source of data: Data Subject	Home users pay directly to Dartsee, therefore their payment information is required for invoicing purposes. The invoice data is forwarded to the Hungarian Tax Authority as sole data processor.	Hungarian Legal regulations: Section 165-169 of Act on Accounting (No 100 Act of 2000), Section 169. of Act on Value Added Tax (No 127 of 2007)	End of the 8th year following the issue of the invoice.

4. Rights regarding data protection, remedies

In relation to the data processing Data Subjects have the following rights:

Right of access to your personal data: You have the right to receive feedback from the Data Controller about whether your personal data is being processed and, if such data is being processed, you are entitled to have access to your personal data and all the relevant statutory information. Therefore, you have the right to contact the Data Controller and request information about the processing of your data and request access to your data.

Right of rectification: In the event of a change in your data, you may at any time request rectification of your data by providing correct information.

Right to the erasure of data: You are entitled to request the Data Controller to delete your data if the data processing is no longer necessary for the purpose for which the data were recorded, if the processing is unlawful or if the deletion is required by law.

Right to restrict data management: You may request a restriction of data management if the data processing is unlawful or if the Data Controller no longer needs the data for the purpose of data processing, but you wish to use it for the submission of a legal claim. Restricting data processing means that the data can only be stored until the restriction is lifted and can only be used to bring a legal claim.

Right to object to processing of personal data: If the legal basis for the data processing is *legitimate interest*, then you are entitled to object to the processing of your personal data at any time for reasons related to your own situation. In such a case, the Data Controller will individually examine whether there is a legitimate reason justifying the need for data processing.

Right to data portability: You are entitled to receive from the Data Controller the personal data it processes about you, in a structured, commonly used and machine-readable format and you shall have the right to transmit those data to another controller without hindrance from the Data Controller to which the personal data have been provided. When exercising the right to portability of data, you are entitled to request, if technically feasible, the direct transmission of personal data between controllers.

Right to file a complaint to the Supervisory Authority: You are entitled to file a complaint with the National Authority for Data Protection and Freedom of Information (contact: 1055 Budapest, Falk Miksa utca 9-11., 1363 Budapest, Pf. 9.; phone: +36 1 391-1400; telefax: +36 1 391 1410; e-mail: ugyfelszolgalat@naih.hu; website: www.naih.hu) or to the data protection authority based on your residence as a natural person.

Judicial Enforcement: You have the right to apply to the court if you consider that the Data Controller or the Data Processor acting on its behalf or acting on its instructions manages your personal data in violation of the requirements for the processing of personal data.

Right to withdraw consent: in case of consent based data processing the consent may be withdrawn at any time by written notice sent to data@dartsee.com. The withdrawal of consent shall not affect the lawfulness of processing based on consent before its withdrawal.

Details and specifics of the above Data Subject rights are detailed in Section 15-23 of the GDPR.

a. Notification of complaint or claim at the Data Controller

Complaints or claims may be reported on the following addressee:

Mail address: Dartsee Kft, 2083 Solymár, Vasút utca 15/d., Hungary

E-mail: László Vass data@dartsee.com

III. Cookies

You can find a detailed description of cookies here: https://en.wikipedia.org/wiki/HTTP_cookie. Cookies used to provide Dartsee service:

1. dartsee.com

Category	Cookie(s)	Vendor / purpose	Duration
Necessary	svSession, hs, bSession, XSRF-TOKEN, ssr-caching, server-session-bind, client-session-bind	Wix: session, security, caching	400 days
Necessary	consent-policy	Wix: stores your cookie choices	1 year
Analytics	_ga, _ga_959Z3BZCL4	Google Analytics 4: audience / visit measurement	14 months
Advertising	_gcl_au, test_cookie (doubleclick.net)	Google Ads: conversion / ad linking	90 days
Analytics / Marketing	hubspotutk, __hstc, __hssc, __hssrc, __cf_bm	HubSpot: marketing analytics & ads pixel	up to 13 months

Advertising	bcookie, li_gc, lldc	LinkedIn Insight Tag: analytics / ads	up to 1 year
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2. my.dartsee.com

Category	Cookie(s)	Vendor / purpose	Duration
Analytics	_ga	Google Analytics 4	14 months
Advertising	_fbp	Facebook Pixel: ads / conversion	90 days
Performance	cwr_u, cwr_s (cwr_c, cwr_i)	AWS CloudWatch RUM: real-user monitoring	30 days / session
Auth - Google login	__Host-GAPS; post-login SID, SAPISID, NID (accounts.google.com / .google.com)	Google: federated sign-in	up to 400 days
Auth - Facebook login	datr, sb; post-login c_user (user ID), xs (token), fr (.facebook.com)	Facebook: federated sign-in	up to 400 days
App	Cognito auth tokens	AWS Amplify: session tokens	-
App	i18nextLng	language preference	-

3. landing.dartsee.com

Category	Cookie(s)	Vendor / purpose	Duration
Analytics	_ga, _ga_959Z3BZCL4	Google Analytics 4	400 days
Advertising	_gcl_au	Google Ads: conversion linking	90 days
Advertising	_fbp	Facebook Pixel	90 days
App	abtester-hero-section	A/B test assignment	-

Vendor cookie references

- Google (Analytics + Ads): <https://business.safety.google/adscookies/> · <https://policies.google.com/technologies/cookies>
- HubSpot: <https://knowledge.hubspot.com/privacy-and-consent/what-cookies-does-hubspot-set-in-a-visit-or-s-browser>
- LinkedIn: <https://www.linkedin.com/legal//cookie-table>
- Meta / Facebook: <https://www.facebook.com/policies/cookies/>
- AWS (Cognito / CloudWatch RUM): <https://docs.aws.amazon.com/>
- Wix: <https://support.wix.com/en/article/cookies-and-your-wix-site>

If you do not accept the use of cookies or would like to partially restrict them, please disable them by changing your browser settings so that the cookies cannot be placed on your computer.